

# Debt Recovery through the Courts

Essential debt recovery from beginning to end

Hear from an expert about debt recovery through the courts. This entertaining programme takes the mystery out of legal proceedings and raises your confidence in dealing with legal action.

## What will you gain?

- A general understanding about debt recovery through the court.
- Improved confidence in dealing with legal action.

## Who is it for?

The training is designed for credit managers who are responsible for debt recovery or experienced collectors who would like to gain a greater understanding about court action. The programme provides useful additional support for the CICM Level 3 knowledge units in trade, export and consumer credit management.

## What will it cover?

- How and where to issue a claim
- Standard claim form
- Protocol process
- Collection costs and late payment interest
- Procedure for serving process
- The response pack and acknowledgement of service document
- Rules about the contents of a defense
- Defended cases
- Extension of summary judgment process
- Rules of evidence
- Rules to bring disputed cases
- Hearings faster
- Enforcement procedures

## Assessment

Questionnaire six weeks after training so you can check progress with your action plan.

**Duration** 1 day

**Cost** £310 + VAT  
CICM member

£390 + VAT  
Non-member

**Code** S140

**Recommended next course:**

**Advanced Debt Recovery through the Courts**

## Training options



Open training



In-company training

“ Understand the court process better now. Enjoyed the interaction – entertaining trainer. ”

Credit Controller, Window Manufacturer

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The recognised standard in credit management

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